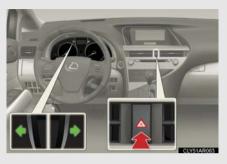
Emergency flashers

Use the emergency flashers if the vehicle malfunctions or is involved in an accident.

Press the switch to flash all the turn signal lights. To turn them off, press the switch once again.

NOTICE

To prevent 12-volt battery discharge

Do not leave the emergency flashers on longer than necessary when the hybrid system is not operating.

If your vehicle needs to be towed

If towing is necessary, we recommend having your vehicle towed by your Lexus dealer or a commercial towing service, using a lift-type truck or a flatbed truck.
Use a safety chain system for all towing, and abide by all state/provincial and local laws.

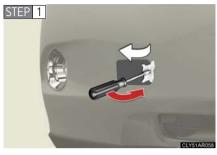
Before towing

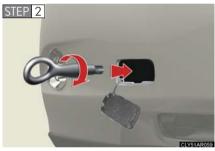
The following may indicate a problem with your hybrid transmission. Contact your Lexus dealer before towing.

- The hybrid system is operating but the vehicle will not move.
- The vehicle makes an abnormal sound.

Emergency towing

If a tow truck is not available in an emergency, your vehicle may be temporarily towed using a cable or chain secured to the emergency towing eyelet(s). This should only be attempted on hard surfaced roads for short distances at under 18 mph (30 km/h).
A driver must be in the vehicle to steer and operate the brakes. The vehicle's wheels, drive train, axles, steering and brakes must be in good condition.

Installing towing eyelets

Remove the eyelet cover using a flathead screwdriver.

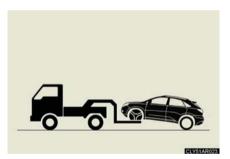
To protect the bodywork, place a rag between the screwdriver and the vehicle body, as shown in the illustration.

Insert the towing eyelet into the hole and tighten partially by hand.

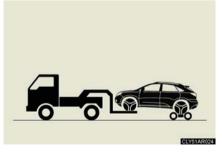
Tighten down the towing eyelet securely using a wheel nut wrench.

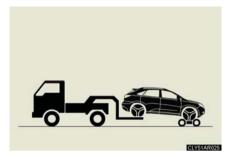
Towing with a sling-type truck

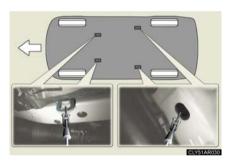
Do not tow with a sling-type truck to prevent body damage.

Towing with a wheel-lift type truck

▶ From the front (2WD models)

Release the parking brake.

▶ From the front (AWD models)

Use a towing dolly under the rear wheels.

▶ From the rear

Use a towing dolly under the front wheels.

Using a flatbed truck

If your Lexus is transported by a flatbed truck, it should be tied down at the locations shown in the illustration.

If you use chains or cables to tie down your vehicle, the angles shaded in black must be 45°.

Do not overly tighten the tie downs or the vehicle may be damaged.

Before emergency towing

STEP 1 Release the parking brake.

STEP 2 Shift the shift lever to N.

STEP 3 Turn the “POWER” switch to ACCESSORY (hybrid system off) or ON (hybrid system operating) mode.

Emergency towing eyelet location

→P. 607

CAUTION

Caution while towing

- Use extreme caution when towing the vehicle.
  Avoid sudden starts or erratic driving maneuvers which place excessive stress on the emergency towing eyelets and the cables or chains.
- If the hybrid system is off, the power assist for the brakes and steering will not function, making steering and braking more difficult.

Installing towing eyelets to the vehicle

Make sure that towing eyelets are installed securely.
If not securely installed, towing eyelets may come loose during towing. This may lead to accidents that cause serious injury or even death.

NOTICE

■ To prevent causing serious damage to the hybrid transmission when towing using a wheel-lift type truck

2WD models: Never tow this vehicle from the rear with the front wheels on the ground.

AWD models: Never tow this vehicle with any of the wheels in contact with the ground.

■ To prevent damaging the vehicle when towing using a wheel-lift type truck

When raising the vehicle, ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Without adequate clearance, the vehicle could be damaged while being towed.

■ To prevent body damage when towing using a sling-type truck

Do not tow with a sling-type truck, either from the front or rear.

If you think something is wrong

If you notice any of the following symptoms, your vehicle probably needs adjustment or repair. Contact your Lexus dealer as soon as possible.

Visible symptoms

- Fluid leaks under the vehicle.
  (Water dripping from the air conditioning after use is normal.)
- Flat-looking tires or uneven tire wear
- Engine coolant temperature gauge needle continually points higher than normal.

Audible symptoms

- Changes in exhaust sound
- Excessive tire squeal when cornering
- Strange noises related to the suspension system
- Pinging or other noises related to the hybrid system

Operational symptoms

- Engine missing, stumbling or running rough
- Appreciable loss of power
- Vehicle pulls heavily to one side when braking.
- Vehicle pulls heavily to one side when driving on a level road.
- Loss of brake effectiveness, spongy feeling, pedal almost touches the floor

Event data recorder

Your vehicle has computers that monitor and control certain aspects of your vehicle. These computers assist in driving and maintaining optimal vehicle performance.

Besides storing data useful for troubleshooting, there is an event data recorder (EDR) that records data in a crash or near crash event.

In a crash or a near crash event

The SRS airbag sensor assembly contains the EDR. In a crash or near crash event, this device may record some or all of the following information:

- Engine speed
- Whether the brake pedal was applied or not
- Vehicle speed
- To what extent the accelerator pedal was depressed
- Position of the hybrid transmission shift lever
- Whether the driver and front passenger wore seat belts or not
- Driver's seat position
- SRS airbag deployment data
- SRS airbag system diagnostic data
- Front passenger's occupant classification

The information above is intended to be used for the purpose of improving vehicle safety performance. Unlike general data recorders, the EDR does not record sound data such as conversation between passengers.

Disclosure of the data

Lexus will not disclose the data recorded in an EDR to a third party except when:

- An agreement from the vehicle's owner (or the leasing company for a leased vehicle) is obtained
- Officially requested to by the police or other authorities
- Necessary, for use as a defense for Lexus in a law suit
- Ordered to by a court of law

However, if necessary Lexus will:

- Use the data for research on Lexus vehicle safety performance
- Disclose the data to a third party for research purposes without disclosing details of the vehicle owner, and that only when deemed necessary
- Disclose summarized data cleared of vehicle identification information to a non-Lexus organization for research purposes